

## MIELE AUSTRALIA AND NEW ZEALAND ENVIRONMENTAL POLICY

Miele ANZ imports, markets and distributes to commercial and domestic customers products supplied by its parent company Miele Germany. Miele's global vision is to be "the world's most trusted and desirable premium brand". Miele's guiding principle is 'Immer Besser' (Forever Better) which means that "we create delightful experiences redefining excellence every day, everywhere". This is achieved through the excellence in quality, safety and sustainability of our products and operations.

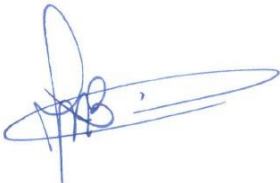
At Miele ANZ, we are committed to the protection of the environment and fulfilment of all applicable compliance obligations.

During product development, Miele Germany's sustainable innovation strategy aims to reduce waste and minimise the consumption of raw materials and to ensure that appliances can be used for as long as possible. The result is not only reduced environmental impact but also satisfied customers. Furthermore, not only are Miele's packaging materials recyclable, but due to their high metal content, Miele's appliances are amongst the most recyclable in the world. All plastic components are marked so that they can be manually sorted by their different materials at the end of a machine's life.

As an importer and distributor, Miele ANZ is committed to prevent pollution and environmental damage by setting specific environmental objectives and targets. We have introduced a programme of continual improvement of the environmental management system aiming to enhance our environmental performance by reducing energy usage, minimising waste and optimising recycling opportunities.

We are committed to ensure all our employees are aware of this policy and individually contribute to the effectiveness of the environmental management system and are aware of implications of not conforming with the EMS requirements.

Signed:



Sjaak Brouwer  
Managing Director

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